



Fondazione Teatro La Fenice
San Marco, 1965 Venezia

RULES FOR PUBLIC

Rev. on June 15th 2022

All the customers are requested, before purchasing, to ensure that there isn't any travel restriction from the country of origin and for which La Fenice Opera House cannot be held responsible for; In the case of non-use or of the customer's failure to attend a performance, tickets cannot be shifted to another date or reimbursed.

The responses of the governments to the crisis are constantly evolving. So we invite you to check the official website of the La Fenice Opera House for any further update and, especially, to consult the indications and the rules applied by your local government authorities for most recent news.

After Covid-19 emergency, spectators are invited to observe the following rules:

- a) Spectators are invited to comply with Covid-19 safety regulations in force at the time of the show.
- b) It is recommended to take the temperature at home before going to the Theatre. If the temperature exceeds 37.5 °C or, similarly, if you experience flu-like symptoms (cough, joint pain, cold) and the temperature does not exceed 37.5 °C, you should stay at home and implement the provisions of law.
- c) Dispenser for hand sanitization are placed in the Theatre: sanitize your hands at the entrance.
- d) Face masks are no longer compulsory inside the theatre, but highly recommended.
- e) If you do not use tickets, or due to force majeure (natural events, earthquakes, exceptional tides, epidemics) the ticket cannot be cancelled, changed or refunded according to the Italian Law - Legislative Decree 22/05/1999, n. 185 - Art. 7 - paragraph b), in implementation of the ECC Directive 97/7/CE.
- f) As part of the audience, the ticket holder allows and authorizes any future use of possible audio and video recording.

Venice, 15/06/2022

The Direction